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Update to Coronavirus (COVID-19) Response – BetaTec® Hop Products

Dear Valued Customer,

John I. Haas, Inc. and BetaTec® Hop Products continues to proactively take measures to ensure the safety of its employees and the continuity of supply of hops and hop products to customers. Haas is classified as a food and agriculture manufacturer and thus deemed an “essential business” by the Washington State officials.

Our manufacturing operations are currently uninterrupted. Our supply chain is healthy and our warehousing and manufacturing facilities continue to operate as customary. We have made the necessary preparations to have sufficient supply of product, packaging materials and processing ingredients on hand.

We continue to monitor the COVID-19 situation and its impact on manufacturing, product fulfillment, and logistics domestically and internationally. It is company policy, regardless of the current pandemic, to notify affected customers of any foreseeable delays in shipments or loss in our supply chain.

In addition, Haas and BetaTec have implemented preventative measures to mitigate the risks associated with the spread of the virus. The following actions have been executed and are being maintained:

Domestic & International Business Travel

All business travel for all Haas and BetaTec employees is limited and on a pre-approved basis until further notice. We have vastly increased the use of videoconferencing and other means of communication to continue to stay connected with our customers, suppliers and other parties.

Site Visits

Non-essential visits, including non-essential appointments, meetings, tours, etc. continue to be prohibited until further notice. Only visits by third parties essential to the operations are permitted.

Our Health Safety Efforts

Haas will remain compliant with applicable Washington State orders relating to COVID-19 as well as other orders from states in which Haas offices are located. We have maximized our teleworking ability and have asked all administrative/office employees that are able to work from home to do so until further notice.

On-site employees essential to the physical support of operations are still required to practice precautionary health measures including keeping safe distances, thorough hand washing, wearing face masks, use of hand sanitizer, cleaning of door handles and other often used surfaces, etc. and limit employee-to-employee contact between shifts and individual manufacturing sites.

Essential on-site employees are required to remain at home when sick or if they suspect to have been exposed to the virus.

While we have contingency plans in place for our manufacturing, labs, and farm teams in case of rising employee absenteeism due to COVID-19, we are constantly adjusting and updating these plans.

Please let us know if you have any questions or concerns.

John Forte

President of BetaTec Hop Products
John I. Haas, Inc.